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| Wahil Muleta | 3515 Century Ave N, Apt 213  White Bear Lake, MN 55110  240-946-1875  Wahiladamu04@gmail.com |
| Profile Technically skilled computer science student pursuing an associate’s degree at Century College, with a strong foundation in programming (C++, Python, HTML/CSS) and cybersecurity principles, including penetration testing, password cracking, and Docker. Experienced in both academic and professional settings, providing technical support, assisting with instructional activities, and delivering exceptional customer service. Adept at troubleshooting, problem-solving, and collaborating within a team environment. Strong base in analytical thinking, attention to detail, and clear communication, with a passion for applying technical knowledge to real-world challenges. | |
| Education  Century College, White Bear Lake, MN  Computer Science Associate’s Degree, expected 5/2026 | |
| Experience Banner Engineering, Brooklyn Park, MNElectronics Manufacturing Technician | March 2025 – Present  * Program and troubleshoot embedded devices by uploading bootloaders and firmware via serial interfaces and flashing tools, ensuring compatibility and proper hardware-software integration. * Perform diagnostic testing on electronic modules including temperature stress tests, surge protection validation, and power stability analysis to identify failure points. * Collaborate with engineers to resolve hardware-software interaction issues, leveraging knowledge of control systems, embedded logic, and signal processing to ensure robust device behaviour. * Debug and correct firmware upload failures, peripheral miscommunications, and digital signal integrity problems, often requiring step-by-step fault isolation and structured problem-solving. * Maintain comprehensive documentation of testing procedures, firmware versions, and failure resolutions, contributing to traceability, version control, and process reproducibility. * Supported minor automation tasks and quality assurance processes, enhancing workflow efficiency and reducing human error in repetitive diagnostics.  Boston Scientific, Arden Hills, MNMedical Device Specialist | June 2024 – March 2025  * Perform technical troubleshooting and calibration of silicone injection presses to ensure optimal functionality. * Conduct thorough inspections, identifying and documenting defects for further analysis and resolution. * Escalate complex technical issues to appropriate teams, ensuring minimal downtime and continuous improvement. * Maintain meticulous records of system performance, troubleshooting steps, and corrective actions.  Century College, White Bear Lake, MNStudent Support – Welding Department | January 2024 – May 2024  * Provided technical support to students and faculty, troubleshooting equipment issues to maintain a smooth learning environment. * Assisted in setting up and configuring lab equipment, ensuring proper functionality and safety compliance. * Maintained and organized department tools and systems, ensuring readiness for instructional use. * Helped students with technical challenges, reinforcing troubleshooting methodologies and best practices.  Walmart, White Bear Lake, MNCustomer Support Associate | October 2023 – June 2024  * Delivered high-quality customer support by assisting with order issues, product concerns, and resolving complaints. * Utilized internal systems to track, update, and manage customer requests efficiently. * Communicated effectively with customers and team members to ensure seamless issue resolution. * Maintained accuracy in order selection and quality to meet customer satisfaction goals. | |
| Other Experiences  * Certified in CompTIA A+ * Certified in ISC2 Certified in Cybersecurity (CC): Demonstrates foundational knowledge in cybersecurity principles and best practices. * Certification in Introduction to Cybersecurity * Certifications in Intermediate Cybersecurity * Web Development Skills: Proficient in HTML, CSS, and Bootstrap for designing and implementing responsive and user-friendly web interfaces. | |